Privacy Policy

This is AR Repairs Baker's Kneads Inc.; ("AR Repairs") online privacy policy ("Policy"). This Policy applies only to activities AR REPAIRS engages in on its website (the "Site") and does not apply to AR REPAIRS activities that are "offline" or unrelated to the website. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used.

Collection of your Personal Information

AR REPAIRS collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. AR REPAIRS also collects anonymous demographic information, which is not unique to you, such as your ZIP code.

Use of your Personal Information

AR REPAIRS collects and uses your personal information to operate our Web site and deliver the services you have requested. AR REPAIRS also uses your personally identifiable information to inform you of other products or services available from AR REPAIRS and its affiliates. AR REPAIRS may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered. In addition, AR REPAIRS may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries.

Other than stated above, AR REPAIRS does not sell, rent or lease its customer lists to third parties. We may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. All such third parties are prohibited from using your personal information except to provide the above stated services to AR REPAIRS, and they are required to maintain the confidentiality of this information.

Security of your Personal Information

AR REPAIRS takes reasonable steps to secure your personal information from unauthorized access, use or disclosure. This includes taking reasonable steps to secure the personally identifiable information you provide on computer servers in a controlled, reasonably secure environment. When personal information (such as a credit card number) is transmitted to other Web sites, the Secure Socket Layer (SSL) protocol is used.

Changes to this Policy

We reserve the right to modify or change this privacy policy at any time, simply by posting such changes on the site. Any such change, update, or modification will be effective immediately upon posting. For questions regarding our privacy policy, please contact us at customerservice@partstown.com.

Contact Information

AR REPAIRS welcomes your comments regarding this Statement of Privacy. If you believe that AR REPAIRS has not adhered to this Statement, please contact our corporate office at 1-800-852-2261. We value your business and your trust.

Shipping Policy

Products are shipped F.O.B. shipping point with freight costs and handling fees paid by AR REPAIRS and charged to the customer. Other terms and conditions may apply for freight collect, export orders, hazardous materials, special handling or shipments outside the contiguous United States. Any extra charges incurred for additional services, such as customer's carrier or special handling by the carrier, must be paid by the customer. Title and risk of loss pass to the customer upon tender of shipment to the carrier. If product is damaged in transit, customer must file claim with the carrier.

Terms & Conditions

Pricing

Prices listed are wholesale, do not include freight, handling fees, taxes, or duties, and are subject to correction or change without notices.

Sales Tax

Customers are responsible for all applicable taxes or for providing valid sales tax exemption certificates.

Payment Terms

AR REPAIRS accepts Visa, MasterCard, American Express, and checks. For customers with established AR REPAIRS credit, payment terms are net 10, net 20 or net 30 days from the date of shipment or pick-up. If a customer fails to make payment within that period, AR REPAIRS may defer shipments until such payment is made, or may, at its option, cancel all or any part of unshipped orders. Delinquent balances overdue will accrue interest at a rate of 1.50% per month. Purchaser agrees to pay the cost of any and all expenses incurred by AR REPAIRS to collect past due sums, including but not limited to legal, collection and court costs.

Credit Balance

Customer agrees that any credit balances will be applied within one (1) year of its issuance. IF NOT APPLIED OR REQUESTED WITHIN ONE (1) YEAR, ANY BALANCE REMAINING WILL BE SUBJECT TO CANCELLATION, AND AR REPAIRS SHALL HAVE NO FURTHER LIABILITY.

Shipping Charges

Products are shipped F.O.B. shipping point with freight costs and handling fees charged to the customer. COD shipments are not permitted. Other terms and conditions may apply to special orders including freight collect, export orders, hazardous materials, etc. If product is damaged in transit, customer must file claim with the carrier.

Force Majeure

AR REPAIRS shall not be liable for any delay in or impairment of performance resulting in whole or in part from any force majeure event, including but not limited to acts of God, labor disruptions, shortages, inability to procure product, supplies of raw materials, severe weather conditions, or any other circumstances or cause beyond the control of AR REPAIRS in the conduct of its businesses.

Product Substitution

Products may be substituted by the manufacturer and may not always exactly match descriptions and/or images.

Cancellation

Any cancellation must be approved by AR REPAIRS, and may be subject to restocking and other charges.

Product return

Call AR REPAIRS at 1-800-852-2261 for instructions on how to return product. AR REPAIRS will not accept any returns without prior approval or consent, which will be given or withheld at AR REPAIRS's discretion. A restocking fee will apply for most returns. No returns will be accepted beyond 90 days of purchase. Special orders may not be cancelled or returned.

This document embodies the entire agreement between the parties, and no oral agreement or conversation shall be held to alter the provisions hereof, with the exception of modifications initiated by AR REPAIRS upon providing thirty (30) days written notice of same.